

LeClub Golf loyalty programme 2020 - General Terms of Use and Sale

PREAMBLE

LeClub Golf Cards are issued by the company LeClub Golf, a limited-liability company (SARL) with €10,000 in capital listed on the Paris Trade and Companies Register under the number 399 835 859 and headquartered at 7/9 rue Nationale, 92100 Boulogne Billancourt. The subscription of a LeClub Golf Card implies the customer's full and unconditional acceptance of these general terms. LeClub Golf reserves the right to modify these general terms at any time.

1. BENEFITS OF LECLUB GOLF CARDS

Golf clubs within the LeClub Golf Network commit to offer cardholders 20% to 50% discounts on green fee prices, and to provide cardholders with FEES loyalty points (accumulation and use).

a) Discounts granted to cardholders

GOLD PROGRAMME

- Up to 50% off the published green fee rate of partner golf courses within the Network in France. Pricing conditions applicable abroad may be consulted at www.leclubgolf.com. Discounts are assigned to specific persons by name and apply exclusively to the cardholder.
- Minimum -10% on golf training courses
- -5% on accommodations from our travel partner Tee Off Travel.
- -10% minimum in discounts (based on the best available rates, whether the public price or internet price of partner hotels) or in benefits (upgrades, free breakfast, waived green-fees...) at LeClub Golf Partner Hotels.

NOTE: For prices and possible restrictions, check the website www.leclub-golf.com

CLASSIC PROGRAMME

- -20% to -35% off the published green-fee rate for 18 holes at partner golf courses within the LeClub Golf Network in the current year. Pricing conditions applicable abroad may be consulted at www.leclub-golf.com. Discounts are assigned to specific persons by name and apply exclusively to the cardholder.
- Minimum -10% on golf training courses
- -3% on accommodations from our travel partner Tee Off Travel.
- -5% minimum in discounts (based on the best available rates, whether the public price or internet price of partner hotels) or in benefits (upgrades, free breakfast, waived green-fees...) at LeClub Golf Partner Hotels.

NOTE: For prices and possible restrictions, check the website www.leclub-golf.com

Discount application conditions

- Green-fee discounts via the "Classic" and "Gold" cards are based on the publicly published rates and may not be combined with other discounted fares or special offers.
- Discounts may only be applied to individual parties and shall not in any case apply to group rates.
- Discounts shall apply only to 18-hole rounds played at a given golf course. They shall apply to 9-hole rounds if the golf course in question has only a 9-hole course.
- Weekly members will enjoy discounted rates during the week only, excluding weekends, bank holidays and public holidays. Weekend and public holiday rates for weekly members are at the discretion of the golf course.
- Tee-off reservations remain at all times dependent upon availability at the host golf course.
- To play abroad (except in Germany, Austria, France and Switzerland) and benefit from the Le Club Golf advantages (Classic and Gold), green-fees must be reserved with the concierge service (conciergerie@leclub-golf.com).

b) Classic and Gold Insurance

The Gold Card includes «interruption of play» insurance, providing reimbursement for subscription costs (up to a limit of €3,000). It is reserved exclusively for annual membership holders (the subscription must have a value of at least €750 in the provinces and €1,000 in Île-de-France) at any golf course in the LeClub Golf Network. Membership holders must keep their dues paid up for the duration of the year. The Classic Card includes "interruption of play" insurance with card + green-fees reimbursement provided upon resumption of activity up to a limit of €150. In the event of a loss, please contact our insurance department within 30 days at remboursement.leclubgolf@grassavoye.com

c) FEES Loyalty Points

ACCUMULATING FEES

Customers enrolled in the "Classic" or "Gold" programmes are eligible to receive FEES loyalty points, which can be accumulated according to the following rules:

- Host golf courses must award Fees for each Euro spent on the products and services approved by the golf course (check with individual golf courses for the list of eligible products and services), at a rate of €1 = 1 Fee.
- When purchasing green-fees online, card holders will be awarded loyalty points (FEES) at a rate of €1 = 1 fee.
- Host hotels must award fees upon checkout for products and services approved by the hotel, at a rate of €1 = 1 fee.

NOTE: The list of participating golf courses and hotels may be found in the guide and at www.leclub-golf.com

The travel agency TEE-OFF TRAVEL will award fees for each Euro spent on trips organized by the agency, at a rate of €3 = 1 fee. FEES shall be cancelled and the account reset to zero 5 months after the card expiry date if it is not renewed. Not all foreign partner golf courses in the LeClub Golf Network permit the accumulation of FEES. If the golf course is unable to credit FEES, please send an email with proof of expenditure to: contact@leclub-golf.com

SPENDING FEES / Accumulated Fees loyalty points may be spent under the following conditions:

Discount vouchers worth €5

- For every 100 FEES points accumulated, customers shall receive a (digital) purchase voucher on their account (via their member's area) with a value of €5.
- These €5 purchase vouchers may be used with no minimum spending value.
- Golf courses are required to apply this €5 discount toward any products and services offered for the purchase of which loyalty points are awarded.

Expiry of Fees

- FEES shall be cancelled and the account reset to zero 5 months after the card expiry date if it is not renewed.
- FEES accumulated in the current year must be used by the end of the next two years, or they will be lost.

Gift Shop

Customers may spend their FEES points at the Gift Shop accessible from their members' area to purchase green fees and accommodations, subject to availability, or to acquire purchase vouchers from Tee Off Travel.

Green-fees: Once ordered online in exchange for Fees, green-fee vouchers will be visible to the golf course in the customer's account. Customers will receive confirmation of their orders by email, and will need to make their tee-off time and date reservations in advance.

Accommodations: Once ordered online in exchange for Fees, accommodation vouchers will be visible to the hotel in the customer's account. Customers will receive confirmation of their orders by email, and will need to make their accommodation reservations in advance. Accommodation vouchers will be sent by mail (within 7 days) simultaneously to the client and to the hotel.

If a golf course or hotel leaves the network, and you have not been able to use your voucher, it shall no longer be valid. Your points will be credited back to you, and you will be able to choose another golf course or hotel. Vouchers remain valid for one year from the date of the order.

TEE OFF TRAVEL purchase vouchers: The agency Tee Off Travel provides vouchers for the Gift Shop with a value of €100, in exchange for 1200 Fees. These vouchers may be reserved online, and remain valid for one year. NOTE: Only one voucher may be used per person, per stay. NOTE: FEES may only be used (accumulated or spent) while the card is valid.

d) Cash back benefits

The LeClub Golf loyalty programme allows members to access the "Cash Back" system via the members' area. Cash Back is a sum reimbursed to LeClub Golf members upon making purchases at more than 1,500 online shops. For instance, when a LeClub Golf member makes a €100 purchase at a shop offering 5% cash back on the amount excluding taxes and delivery charges, €5 will be credited to the members' bank account (after reaching €20 in cash back) and credited to FEES.

2. SALE PRICE FOR LECLUB GOLF CARDS

CLASSIC PROGRAMME

- **Public rate:** €49*, valid for 12 months from date to date/ Accessible from a Network Golf Course or online.

**This rate is the recommended price, but may vary depending on the special offers made available by golf courses or online. It may also be offered for sale as part of a Package and sold with a green-fee.*

GOLD PROGRAMME

- Available only to holders of a membership subscription with a minimum value of €750 in the provinces and €1000 in Île-de-France at a golf course within the LeClub Golf Network. This program may not be purchased on its own independent of a membership subscription.
- Golf courses have the option to include the Gold Card in their membership or offer it for a supplemental fee.

3. GENERAL TERMS OF USE

- To access the benefits of the "Classic" or "Gold" Loyalty Programmes, players must hold a valid card.
- The characteristics and validity of the card shall be as shown in the members' area on the website www.leclub-golf.com; customers may verify this information at any time or make changes thereto in case of error by contacting either the golf course where they are members or the LeClub Golf Network.
- Notice of any special conditions shall be provided in the LeClub Golf guide for the current year, and/or on the site www.leclub-golf.com
- If a golf course leaves the network, golf course members with a "Gold" card will lose their benefits upon the termination date, and their cards will enter expired status on the date of termination. Clients may take a subscription at another Network golf course to access Gold member benefits once again.

4. CANCELLATION PERIOD FOR THE PURCHASE OF A CLASSIC CARD

In accordance with the provisions of Articles L. 221-18 et seq. of the Consumer Code, you have a period of fourteen working days counted from the day after your receipt of the last product included in your order to exercise your right of cancellation with no justification or penalty required, with the exception of any return shipping costs, which shall remain your responsibility.

You shall also be liable for shipping costs on any returned products and any damages caused to such products during shipping may void your right of cancellation, as discussed below.

5. COMPLAINTS, SUGGESTIONS

LeClub Golf SARL shall in no way be held liable for any refusal by any golf course or other partner institution to provide all the benefits proper to the card. Complaints or suggestions must be sent by email to contact@leclub-golf.com

